



PHYSICIAN PRACTICE
IMPROVEMENT PROGRAM

Action Plan Template

Identify up to three opportunities for improvement that would be beneficial to you or your group.

	Goal
1. What is the opportunity or gap?	CRC screening rates of 65% compared to average of 75% in my PCN as reported on my HQCA panel report and EMR
2. What is your SMART goal?	Improve CRC screening rates to PCN average over the next year.
3. Who will lead the change?	The physician and practice facilitator will lead the change.
4. Who will help implement the change and how will they need help?	Nursing staff and MOAs. Practice facilitator may help with patient identification.
5. How will you identify the root causes of the issue?	Barriers to completing FIT testing include picking up the kit from the lab, interacting with stool, dropping the kit off at the lab.
6. Considering root causes, what is a potential intervention which may be tested to improve the challenge you are facing?	Providing FIT test kits in my office could reduce the barrier of picking up the kit from the lab.
7. What resources are needed?	FIT kits. A list of patients who need FIT testing. Engagement from MOAs and nurses.
8. What is the timeline?	One year.
9. What barriers may compromise success?	Staff may lose engagement over time. FIT kit supply may not be sufficient locally.
10. What strategies will you employ to mitigate the barriers identified?	Put a poster up in the break room with FIT test kits distributed. Buy coffee for the clinic staff at 25, 50, 75 and at 100, buy pizza.
11. How will achieving the goal be identified or measured?	Practice facilitator will provide quarterly reports on screening which will hopefully show improvement. The HQCA panel report would provide the definitive data but it lags the work.

	Goal
12. What strategies will you employ to evaluate and sustain the change?	Weekly team huddles (5 mins) to remind everyone of the project. Praise for team members who have identified patients needing FIT kit testing. Visual reminder (i.e. on poster).