



PHYSICIAN PRACTICE
IMPROVEMENT PROGRAM

Action Plan Template

Identify up to three opportunities for improvement that would be beneficial to you or your group.

	Goal
1. What is the opportunity or gap?	Receiving on average 5 requests every month for prescription changes due to antibiotic allergies.
2. What is your SMART goal?	Reduce the number of prescription changes by 50% by 1 year.
3. Who will lead the change?	The physician will lead the change.
4. Who will help implement the change and how will they need help?	MOA, nursing staff, patients.
5. How will you identify the root causes of the issue?	Allergy information is not consistently collected and/or populated in the cumulative patient profile in the EMR.
6. Considering root causes, what is a potential intervention which may be tested to improve the challenge you are facing?	An intervention may be routinely confirming allergies with demographics at check-in by the MOA or by the nurse when taking vitals and physician confirmation of the allergies section being filled out in the EMR at the initial visit.
7. What resources are needed?	Staff time.
8. What is the timeline?	One year.
9. What barriers may compromise success?	Reverting to previous habits, time constraints.
10. What strategies will you employ to mitigate the barriers identified?	Setting EMR alerts/reminders, encouraging patients to update their health information on the EMR if they have the ability to access it.
11. How will achieving the goal be identified or measured?	Track the number of faxes over the year and hopefully seeing fewer requests.
12. What strategies will you employ to evaluate and sustain the change?	Periodic reminders at team meetings. Quarterly random chart audit of 10-20 charts to ensure the allergies section has been updated.



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