

CHAPERONES

Ensuring positive & successful patient-physician interactions

WHAT IS A CHAPERONE?

Chaperones are independent, appropriately trained individuals who work with physicians to observe examinations and/or procedures. Their presence helps support and protect both the patient and the physician.



ROLES & RESPONSIBILITIES



Chaperones ensure they have proper training throughout their careers to:

“ assist & support
comfort & reassure patients
protect patients & physicians
record & report ”

Duties before

Understand what constitutes a proper sensitive examination.

Assist with disrobing, proper gowning & draping, positioning, room set up.

Assist physician with any instruments or other help required.

Duties during

Position yourself to obtain an unobstructed view of the examination.

Reassure the patient, be attentive and answer questions.

Recognize discomfort in patients and explore ways to ease their distress.

Duties after

Accurately record your observations. For example:

“Chaperone present throughout entire patient examination. No concerns noted.” (date, time, signature).

ROLES & RESPONSIBILITIES

- Developing an office policy regarding chaperones.
- Ensure staff and patients understand and have access to it.
- Proper implementation of policy
- Comply with CPSA standards of practice
- Communicate clearly & in plain language
- Explain why the sensitive exam is necessary, obtain informed consent, explain as you go & end by asking if there are any questions.

WHY HAVE CHAPERONES?

- ✓ Mutual benefit to all parties involved
- ✓ Measure of safety
- ✓ Part of good medical practice
- ✓ Increased transparency
- ✓ Positive feedback
- ✓ Valuable by increasing efficiency



more info @
cpsa.ca/chaperones