



A national multi-source feedback program designed to strengthen skills in your CanMEDS roles as a:



Communicator



Collaborator



Professional

**What is MCC 360?** At the core, MCC 360 includes a self-assessment and a set of surveys taken by statistically significant cohorts of patients, physician colleagues, and non-physician co-workers.

The responses submitted by each rater group are anonymized and collated to generate an MCC 360 report. This report is then paired with a peer-physician facilitator, to help interpret the feedback, highlight areas for development, and build a personal action plan.

**Why MCC 360?** Participating in MCC 360 is an opportunity to:

- Gain an objective view of your practice
- Receive individualized feedback, including valuable narrative comments
- Receive insights into existing strengths
- Receive tangible information you can use to improve your practice
- Be eligible for 3 CPD credits per hour from the Royal College (Assessment or Accredited/Certified) or CFPC (Mainpro+) for an average of up to 12 credits.

**1 You will receive:**

- An email from [mcc360@mcc.ca](mailto:mcc360@mcc.ca) with instructions to access your online MCC 360 account
- Upon request, a mailed package with additional resources (i.e., paper surveys for your patients)

**2 Access your MCC 360 account:**

- Complete the self-assessment
- Send a survey to at least 8 physician colleagues
- Send a survey to at least 8 non-physician co-workers

**3 Request the participation of:**

- 25 patients (min.). Provide them with:
- the online survey link
  - OR the paper survey

**4 Once available:**

Review the feedback received in your MCC 360 report.

**5 Attend:**

A feedback and coaching session with your assigned peer-physician facilitator.

Participating is easy for you!

- Your MCC 360 online account will display real time updates on your assessment progress
- Status updates and reminders are provided by email and telephone

Learn more at [mcc360.ca](http://mcc360.ca)

Service desk support



Dedicated English/French support

Monday to Friday  
8:00 a.m. to 4:30 p.m. ET

1-833-521-6024 (toll-free)  
[mcc360@mcc.ca](mailto:mcc360@mcc.ca)