## WHY IS THE PUBLIC CALLING THE COLLEGE?

COLLEGE OF PHYSICIANS AND SURGEONS OF ALBERTA APRIL 2, 2014
INFECTION PREVENTION AND CONTROL, MESSENGER LEAVE A COMMENT

Occasionally, members of the public contact the College or Alberta Health Services after experiencing or observing 'unclean' community medical offices.

## What are the TOP 5 concerns?

- · Lack of hand hygiene, including missing or inadequately stocked hand hygiene stations
- Poor cleaning & general sanitation (e.g., a dirty office environment)
- Inadequate cleaning & disinfection during examination room turnover
- Appearance of unclean non-critical medical instruments and devices (stethoscopes, blood pressure cuffs, etc.)
- Inappropriate use of household products (e.g., Lysol wipes for hand hygiene, dish detergent for instrument/device cleaning, etc.)

Address these issues before they become your concern. Review the IPAC program's recommended best practices, or contact the Program Coordinator at Benjamin.Kung@cpsa.ab.ca or 780-969-5004.

*Infection Interventions* is a series aimed at helping physicians identify best practices in infection prevention and control. If you have a question about this article or an idea for a future article, email Karen.Mazurek@cpsa.ab.ca.

What do you have to say on this topic? Leave a comment below