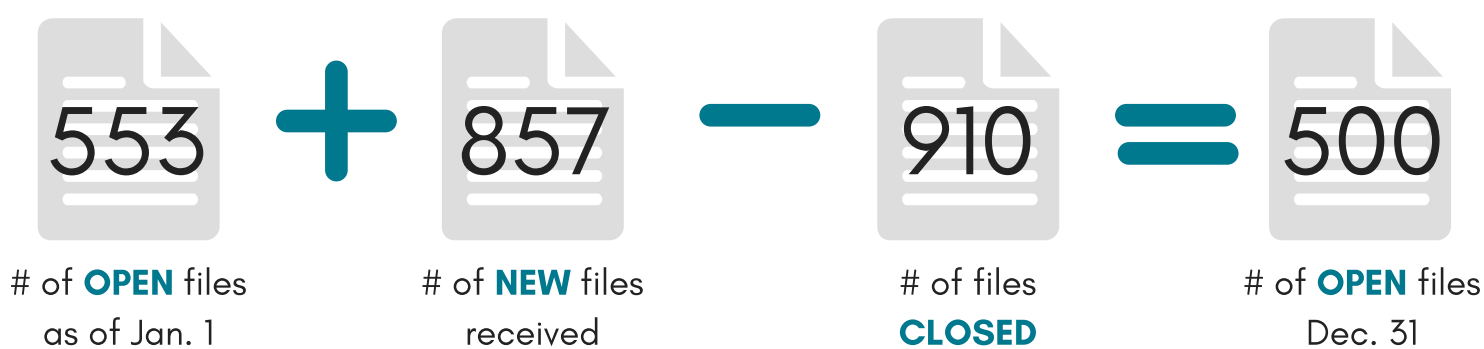


# 2019

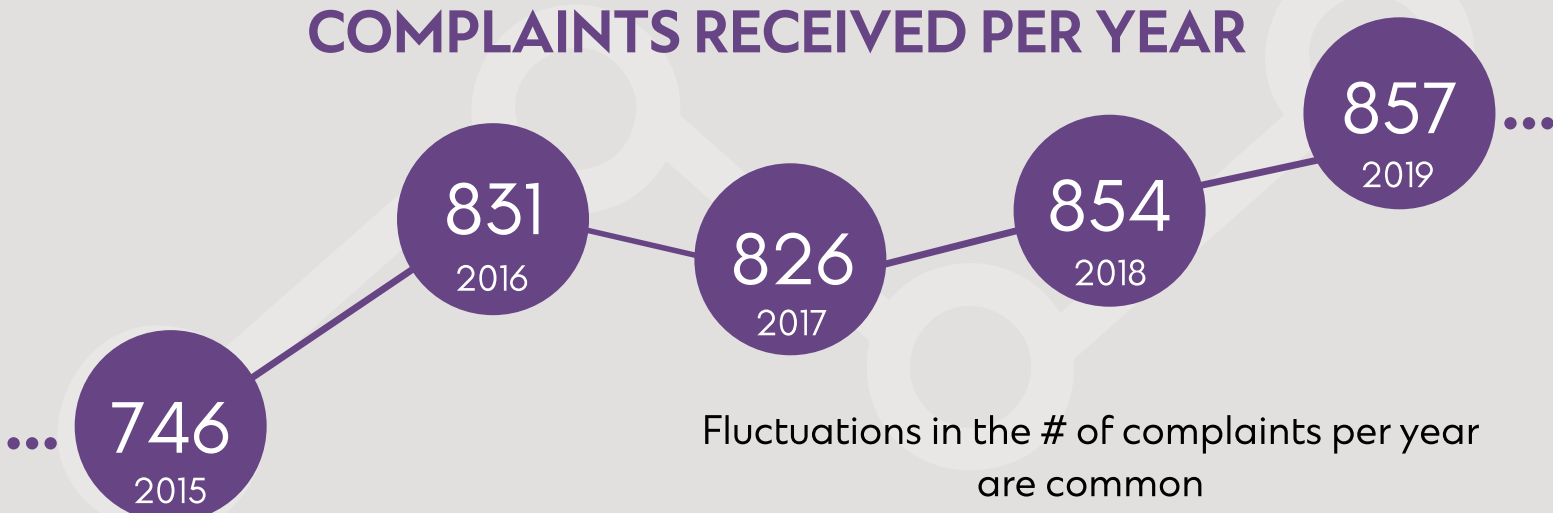
## TOTAL FILES MANAGED IN 2019

Year start

Year end



## COMPLAINTS RECEIVED PER YEAR

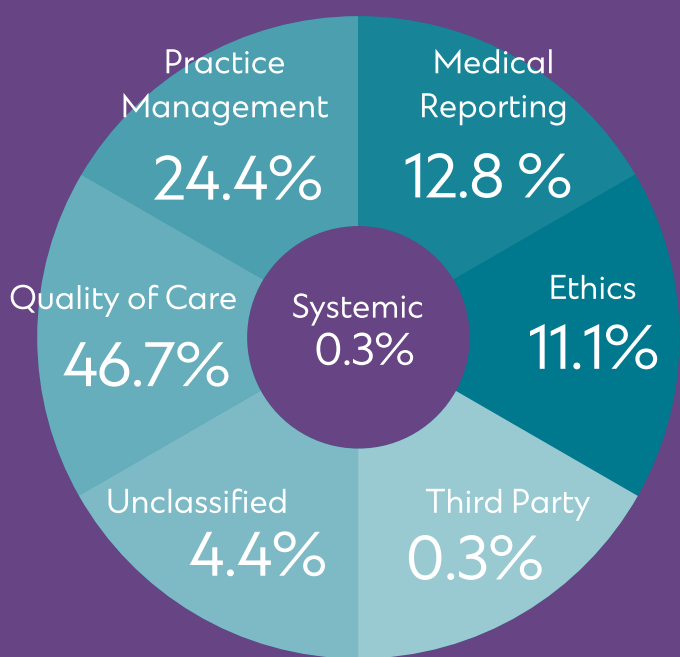


## # OF PHYSICIANS WHO RECEIVED A COMPLAINT IN 2019



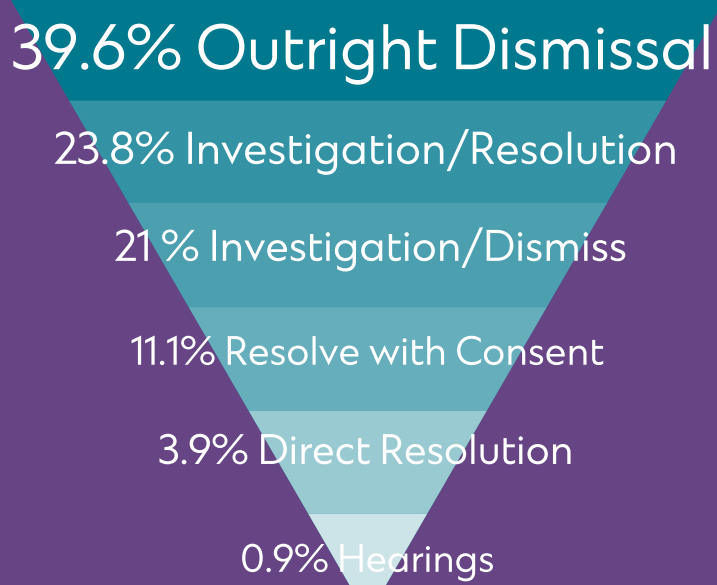
## NATURE OF COMPLAINTS

"What they were about..."

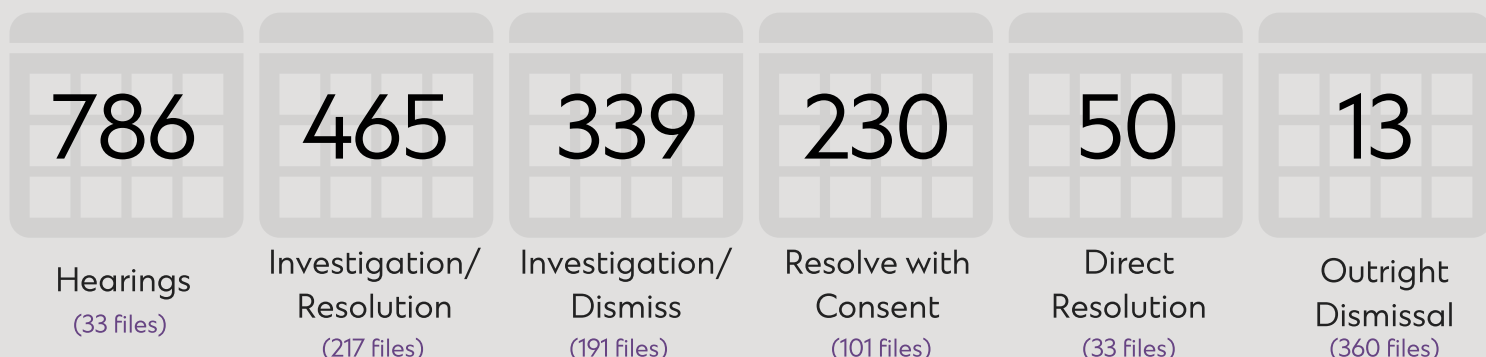


## RESOLUTION PROCESS USED

"How they were managed..."



## AVERAGE DAYS TO CLOSE BY RESOLUTION PROCESS



Want more details? See our full report...  
[CPSA.CA](http://CPSA.CA)